Wednesday 30th Sept

Google Classroom Issues with access

Dear Parents/Carers

It has been brought to my attention that a number of you are having problems accessing your child's 'Google Classroom' and have requested password resets. I have looked into all the accounts that I have been made aware of and all email addresses and passwords that have been allocated do work.

Here are a few suggestions for you to try at home:

- 1. Follow the instructions from the 'Wonde' email/text that you received on Friday 25th Sept very carefully
- 2. Copy and paste the email and password into the google sign in boxes
- 3. Ensure you sign out of any other google account on your device before signing in to your child's account

Please watch the video below to assist with signing in to your child's account.



I hope the above helps, any further issues please email your child's teacher on the year group email or email admin.manford@redbridge.gov.uk .

Mrs L James Assistant Headteacher

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